# (A) Customer Help Desk

#### 1. Contact Numbers:

Toll Free Number	18002337006
Customer Care Number	+91 9422312143
	+91 9420495749
	+91 2025478219

- 2. Email Service->customerservice@bhagininiveditabank.com
- 3. For Card Block: Kindly contact Toll Free number

Toll Free Number : 18002337006

### (B) Debit Card Block through SMS

Customer can send the SMS 'BLOCK<space><15 DIGIT ACCOUNT NUMBER>' to 8750587505 from his/her mobile number which is registered with the bank. Accordingly ATM card will be blocked immediately.

## (C) For Card Security

Download the 'SARVATRA CARDSAFE APP' from Google Play Store.



### You can:-

- 1. Set Green PIN for ATM Card and change ATM PIN periodically.
- 2. Enable or Disable the Card transactions.
- 3. Set ATM, POS, E-comm transaction limits.