

**If you have any complaint/ grievance about our services,  
please do not hesitate to contact**

**1) Branch Manager**

**2) If you are not satisfied contact :-**

**The Officer in charge,(Nodal Officer)**

**Bhagini Nivedita Sahakari Bank Ltd, Pune**

**Head office :- Nivedita Bhavan, CTS No. 34/7, Final Plot No. 35/7B, Prabhat Road,  
Lane No. 8, Erandwana, Pune – 411004**

**3) If you still are not satisfied contact :-**

**Banking Lokpal (The Banking Ombudsman)**

**Dr. S.K.Kar**

**C/o, Reserve Bank of India, Fourth Floor, RBI Byculla Office Building,**

**Opp. Mumbai Central Railway Station, Byculla, Mumbai – 400008**

**STD Code : 022 Tel No. 23001483 FaxNo. 23022024**

**Email : crpc@rbi.org.in & cms.bomumbai1@rbi.org.in**