

**If you have any complaint/ grievance about our services,
please do not hesitate to contact**

1) Branch Manager

2) If you are not satisfied contact:-

The Officer in charge, (Nodal Officer)

Bhagini Nivedita Sahakari Bank Ltd. Pune

**Head office :- Nivedita Bhavan, CTS No. 34/7, Final Plot no. 35/7B, Prabhath
Road, Lane No.8, Erandawana, Pune 411004**

3) If you still are not satisfied contact:-

Banking Lokpal (The Banking Ombudsman)

C/o, Reserve Bank of India, Fourth floor, RBI Byculla Office Building, Opp.

Mumbai Central Railway Station, Byculla, Mumbai – 400008

STD Code : 022 Tel No. 23001285

Email : crpc@rbi.org.in